



New Hampshire

Deployment Cycle Support Program

Presented by:

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Department of Health and Human Services
Bureau of Community Based Military Programs

Mission Statement

To collaborate, coordinate and communicate with military and civilian provider groups in the delivery of services to New Hampshire veterans, services members and their families.

Military & Civilian Partnerships

Military Leadership Team

Military & Civilian Priority Committees

State Suicide Prevention Council

Conferences, Training & Outreach

Deployment Cycle Support Program

Care Coordination Program for Service Members & Their Families



Military & Civilian Partnerships

Military Leadership Team

Membership includes:

- Joint Chief of Staff, NH National Guard
- J-1, NH National Guard
- Associate Commissioner, DHHS
- Bureau Chief, Community Based Military Programs, DHHS
- Director, Manchester VA Medical Center
- Director, White River Junction VA Medical Center
- Chairman, State Veterans Advisory Committee
- Director, Offices of Veterans Services



Military & Civilian Partnerships

Military & Civilian Priority Committees

- **Traumatic Brain Injury**
 - Co-Chairs: Defense & Veterans Brain Injury Center
New Hampshire National Guard
- **Alcohol & Drug**
 - Co-Chairs: Manchester VA Medical Center
DHHS: Bureau of Alcohol and Drug Services
- **Homelessness**
 - Co-Chairs: DHHS: Homeless & Housing
Manchester VA Medical Center



Suicide Prevention

- State Suicide Prevention Council
 - Data Collections & Analysis
 - Media Communications & Education
 - **Military & Veterans**
 - Professional Practice & Education
 - Public Policy
 - Suicide Fatality Review Committee
- State Suicide Prevention Plan
- State Suicide Prevention Annual Report
- State Suicide Prevention Conference



Military & Civilian Partnerships Conferences, Training & Outreach - A Few Examples -

- PTSD & TBI Conference
- Community Veterans Conferences
- Military Culture Trainings
- Long Term Care Veterans Conference
- Grand Rounds



Deployment Cycle Support Program

- Unique partnership between National Guard, DHHS and Easter Seals
- Provides comprehensive Care Coordination Services to veterans, service members and their families who are engaged in the deployment cycle
- Care Coordination is provided by skilled clinicians from the civilian social service network.
- Emergency funding is provided by Veterans Count, a group of concerned individuals, foundations and corporations.



Care Coordination Services

- **Counseling** – Personal, marital, children, career, mental health and more.
- **Employment Assistance** – Resume preparation, job lead identification, job placement and follow-up.
- **Emergency Financial Assistance** – Food, heating, fuel, medical expenses, housing, emergency respite and more.
- **Housing** – Financial counseling, negotiation with landlords/lenders and financial support to bridge transitional situations.
- **Childcare & Respite** – Collaborate with Division of Child, Youth & Family Services, improve accessibility of trained community child care workers and provide emergency respite.
- **Transportation** – Getting to VA appointments, utilizing emergency funds for automotive repair costs and more.



Successes of Model

- Availability
- Confidentiality
- Care Coordination – Free
- Emergency Funding – Free
- Pro-Active
- Embedded in Deployment Cycle Drill
- Military Leadership Buy-In
- Local
- Maximizes Uses of Existing Local Resources
- Team Approach



Cost, Participation & Evaluation

- Cost Per Family: \$1,750 in 2009 to \$1,200 in 2010
- Veterans Count Per Family: \$2,002 in 2008 to \$1,011 in 2009
- Over 90% sign-up rate at pre-deployment drills
- University of New Hampshire conducts in-depth program evaluations



Development & Collaboration

- Over 70 Care Coordinators on Board
- 5 Social Services Agencies Subcontract with Easter Seals
- Care Coordinators & J-1 Team Meet Regularly
- National Alliance on Mental Illness Provides Suicide Prevention Training
- Outreach & Education Create Sustainability
- Collaboration between National Guard, Department of Health and Human Services, Easter Seals and the social service community continues to grow



For More Information

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